Lab/classroom software requests for fall semester are due July 15

As part of annual maintenance, all lab and classroom computers have the operating system reinstalled to clear the clutter that accumulates during a school year. Therefore, any specialized software previously installed on computers will NOT be automatically reinstalled unless IT receives a request to do so, along with appropriate licensing verification.

If you would like any software added to departmental labs, smart classrooms or IT computer labs, submit a service request by July 15 (http://it.nku.edu/help.html). Because of the complexity of running multiple applications for instructional use on these systems, IT will not be able to add additional software to the lab computers after the setup is complete.

Skype for Business/Lync moving to Microsoft Cloud on July 7

We will be migrating Skype for Business/Lync software from our servers to the Microsoft Cloud on July 7 beginning at 5 p.m. You will be logged off of Skype/Lync when this migration initiates.

After migration, the software will function on all devices (PCs and mobile devices) without logging into VPN.

Furthermore, anyone who logs into webmail after the migration will automatically share the presence indicator as dictated by your calendar (i.e. When your calendar is free, your indicator will appear green. When your calendar is booked, your indicator will appear red. Etc.). If you do not wish to share your presence indicator, log into webmail.nku.edu and click on your username in the upper right corner. Select “sign out of IM.” This setting persists until you (or Microsoft) change it.

Skype for Business/Lync is a chat software available for employees and students to keep touch in real time. With proper hardware, it also allows phone calls, video calls, sharing of screens and more. To learn more about this software, visit: http://it.nku.edu/svccatalog/software/softwarecatalog/instantmessaging.html

Internet maintenance overnight on July 11

One of our internet providers will be performing maintenance on July 11 from 12:15 a.m. until 3:15 a.m. During this time, our internet connection will fail over to another internet connection. Therefore, given the time of the window, we expect the impact to campus to be minimal.
Alpha system retires on June 30

The Alpha system will shut down on June 30. We’ve been working with many current users to port information out of the Alpha system in preparation. If you have any questions, please contact Danielle Van Hook at vanhookd1@nku.edu.

Security tip: Strong authentication keeps your password safe

Check out this little jingle on why it is important to keep your passwords secure. https://youtu.be/qwSASj9EhPc

http://it.nku.edu/
Check our website for the latest system alerts and news.

NKUNEWS is a subscription-based email service of Northern Kentucky University. Recipients can unsubscribe from this list at http://listserv.nku.edu/mailman/listinfo/nkunews. Once unsubscribed, you must submit an IT Service Request to be re-subscribed.